**Partner Snapshot**

Department of Economic and Workforce Development (DEWD)

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| **Populations served:** | ***Eligibility Requirements*** |
| **Adults*** Baltimore County residents 18+
* Must have a social security number
* Veterans and Veterans spouses
* Individuals receiving food stamps
* Dislocated Workers
 | **Youth*** Out of School between the ages of 16 and 24
* Homeless
* Disabled
* In foster care
* Speaker of English as a second language
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| **Programs Offered:** | Adults and Dislocated Workers:* Employment Services – *Basic career services and individualized services*
* Training – *Individual Training Accounts (ITAs) to fund training; cohort training*
* Follow-up Services – *12 months after customer exit*
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|  | Youth Services:* Training for high school diploma
* Post-Secondary degree or credential
* Work-based learning
* Intensive case management
 | * Supportive services
* Labor market information
* Employment services
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| **Locations:** | American Job Centers (AJCs):* Hunt Valley – 11101 McCormick Road, Hunt Valley, MD 21031
* Randallstown – 3637 Offutt Road, Randallstown, MD 21133
* Eastpoint – 7930 Eastern Boulevard, Baltimore, MD 21224

Youth Services*: TBA* |
| **Staff Size:** | 45 full-time staff |
| **Residents Served:** | * American Job Centers – 24,000 visits
* Youth Services in 2015 – 218 received WIOA funded services. (*400 youth in the service cycle)*
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| **Performance Metrics:** | Adult and Dislocated Worker Services:* Employment rate of participants on the 2nd and 4th quarter after exit
* Median earnings in the 2nd quarter after exit
* There will soon also be an *Employer Satisfaction* metric
 | Youth Services:* Number of participants placed in employment, education or training in 2nd and 4th quarter post-exit.
* Median earnings in 2nd quarter
* Rate of credentials earned
* Measurable skills gains (during program participation, not after)
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| **Active Partnerships** | * Baltimore County Department of Aging
* Baltimore County Department of Planning
* Baltimore County Department of Social Services (DSS)
* Community College of Baltimore County (CCBC)
* Department of Justice (DJS)
 | * Department of Rehabilitative Services (DORS)
* Employment Advancement Right Now grant program (EARN)
* Labor Management Board (LMB)
* Maryland Department of Labor, Licensing and Regulation (DLLR)
* Vehicles for Change (VfC)
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