**Partner Snapshot**

Department of Economic and Workforce Development (DEWD)

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| **Populations served:** | ***Eligibility Requirements*** | | | |
| **Adults**   * Baltimore County residents 18+ * Must have a social security number * Veterans and Veterans spouses * Individuals receiving food stamps * Dislocated Workers | **Youth**   * Out of School between the ages of 16 and 24 * Homeless * Disabled * In foster care * Speaker of English as a second language | | |
| **Programs Offered:** | Adults and Dislocated Workers:   * Employment Services – *Basic career services and individualized services* * Training – *Individual Training Accounts (ITAs) to fund training; cohort training* * Follow-up Services – *12 months after customer exit* | | | |
|  | Youth Services:   * Training for high school diploma * Post-Secondary degree or credential * Work-based learning * Intensive case management | | | * Supportive services * Labor market information * Employment services |
| **Locations:** | American Job Centers (AJCs):   * Hunt Valley – 11101 McCormick Road, Hunt Valley, MD 21031 * Randallstown – 3637 Offutt Road, Randallstown, MD 21133 * Eastpoint – 7930 Eastern Boulevard, Baltimore, MD 21224   Youth Services*: TBA* | | | |
| **Staff Size:** | 45 full-time staff | | | |
| **Residents Served:** | * American Job Centers – 24,000 visits * Youth Services in 2015 – 218 received WIOA funded services. (*400 youth in the service cycle)* | | | |
| **Performance Metrics:** | Adult and Dislocated Worker Services:   * Employment rate of participants on the 2nd and 4th quarter after exit * Median earnings in the 2nd quarter after exit * There will soon also be an *Employer Satisfaction* metric | | Youth Services:   * Number of participants placed in employment, education or training in 2nd and 4th quarter post-exit. * Median earnings in 2nd quarter * Rate of credentials earned * Measurable skills gains (during program participation, not after) | |
| **Active Partnerships** | * Baltimore County Department of Aging * Baltimore County Department of Planning * Baltimore County Department of Social Services (DSS) * Community College of Baltimore County (CCBC) * Department of Justice (DJS) | | * Department of Rehabilitative Services (DORS) * Employment Advancement Right Now grant program (EARN) * Labor Management Board (LMB) * Maryland Department of Labor, Licensing and Regulation (DLLR) * Vehicles for Change (VfC) | |