

Executive Summary

WIOA Wednesday: Integrating Partners into Your Comprehensive American Job Center(s)

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Have you been challenged with fully integrating your workforce partners' programs into your comprehensive American Job Center? How about co-locating all of the core programs into the American Job Center? Join us to hear from three local workforce areas who have met this challenge.

We are entering the fourth year since the passage of the Workforce Innovation and Opportunity Act of 2014 (WIOA) and recognize that you have been working diligently towards successful implementation of program integration. We recognize that many local areas are at differing stages of partner integration in the American Job Centers and want to give you the opportunity to hear from your peers who may have experienced some of the challenges you may be facing.

Today we are fortunate to present partners of three local workforce areas who have successfully integrated the core programs and other partners into their comprehensive American Job Centers. These centers are: American Job Center – Clarksville, TN; SC Works Charleston Center– Charleston, SC; and North Shore Career Center of Salem – Salem, MA. Learn some of the challenges they faced along with the strategies implemented as they navigated the integration process; you will also have the opportunity to ask questions directly to them regarding challenges you may currently be facing and suggestions they might have.

Gain practical integration insights from your workforce peers regarding:

Facility Selection – How did they determine which location would house the comprehensive AJC?

MOUs and IFAs – How did they work through the MOU/IFA process?

Staffing Design - How are partner staff working together? Are they functionally align?

Customer Centered Strategies – What customer-centered strategies have been implemented into the AJC?

Common Identifier – How is the common identifier integrated throughout AJC network?

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